[illegible]		
I. [illegible]		
[illegible]	[illegible]	[illegible]/[illegible]
	[illegible] IV	
[illegible] /[illegible]	[illegible]/[illegible]	
	[illegible]	[illegible]
	XI	01 12 04
[illegible]		

II. [illegible]

2.1. [illegible]-

- [illegible]

2.2. [illegible]

[illegible] **1**[illegible]

- [illegible]
- [illegible]
- [illegible]
- [illegible]/summary/ [illegible]
- [illegible]/[illegible]/ [illegible]
- [illegible]

[illegible] **2**[illegible]

- [illegible]
- [illegible]/verbatim/ [illegible]
- [illegible]
- [illegible] 3 [illegible] /[illegible] /[illegible]

[illegible] **3**[illegible]

- [illegible]
- [illegible]

- [illegible]
- [illegible]

III. [illegible]

3.1. [illegible]

- [illegible]

  [illegible] ([illegible]) [illegible] [illegible](context) [illegible]

3.2. [illegible]

3.2.1. [illegible]

- [illegible]

3.2.2. [illegible]

- [illegible]

3.3. [illegible]

3.3.1. [illegible] /

- [illegible]

3.3.2. [illegible]

- [illegible]

3.4. [illegible]

- [illegible]

[illegible]

3.5. [illegible] /work communication/

3.5.1. [illegible]

- [illegible]

3.5.2. [illegible]/[illegible]

- [illegible]

3.5.3. [illegible]

- [illegible] 30 % [illegible]

3.6. [illegible]

3.6.1. [illegible]

3.6.1.1 [illegible]

- [illegible]
-
- **3.6.1.2. [illegible]**
- [illegible]

3.6.2. [illegible]

- [illegible]

3.6.3. [illegible]

- [illegible] 30000 [illegible]

3.7. [illegible]

3.7.1 [illegible]

- [illegible] 55% [illegible]

3.7.2. [illegible]/Emotional effort/

- [illegible]

3.7.3. [illegible]

- [illegible] 40% [illegible]

3.7.4. [illegible]

- [illegible] 80 % [illegible]

3.8. [illegible]

3.8.1. [illegible]

- [illegible]

3.8.2. [illegible]

[illegible]

3.9.1. [illegible]	
[illegible]	[illegible]
[illegible] /[illegible].[illegible] /[illegible]	[illegible]

3.9.2 [illegible]

[illegible]	[illegible]
6 [illegible]	[illegible]

[illegible]	[illegible]	[illegible]

[illegible]	[illegible]	[illegible]	[illegible]